



**HURON BEHAVIORAL HEALTH  
PROCEDURE**

**Procedure #: SD.2.01**  
**Issue Date: 02/28/05**  
**Rev. Date: 05/09/18**  
**Page: 1 of 3**

**Title: Community Resources Listing Procedure**

**Prepared By: Clinical Director**

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**Purpose:**

To define available community resources for employees to refer consumers to in the case of services needed by the consumer that may not be offered at Huron Behavioral Health.

**Scope:**

This procedure applies to all employees (including full-time employees, part-time employees, contractual providers, volunteers, students, and/or interns) of Huron Behavioral Health (HBH).

**Information:**

N/A

**Procedure:**

The following table is a list of possible resources. This list is not intended to be all-inclusive and is intended to be used as a reference tool only. It is the employee's responsibility to call the number listed to confirm the validity of the information before dispensing and to notify the HBH Controlled Documentation Manager to make any necessary corrections.

GENERAL ASSISTANCE	Assistance with community services, public assistance, physical & mental healthcare, transportation, housing, etc.	2 - 1 - 1	
ABUSE & ASSAULT	Domestic Violence & Sexual Assault Services (YWCA)	(810) 238 - 7621	Flint
	Boys Town National Hot-Line	(800) 448 - 3000	
	Services for Victims of Domestic Violence	(810) 985 - 4950	
	Safe Horizon Shelter – Crisis Line for Domestic Violence	(800) 621 - HOPE	
	Pathways Homeless Shelter	(810) 982 - 1020	Port Huron
	Department of Human Services (DHS)	(989) 269 - 9201	
	The Harbour Services for Teens (at-risk, runaways, homeless youth)	(847) 297 - 8540	
	Thumb Area Assault Crisis Center (sexual assault & domestic violence)	(800) 292 - 3666	
	Underground Railroad (social services, domestic abuse, treatment)	(989) 755 - 0411	Saginaw
	Huron County Safe Place (domestic abuse survivors & sexual assault victims)	(989) 269 - 5300	Bad Axe
	National Domestic Violence Hotline	(800) 799 - 7233	
	National Child Abuse Hotline	(800) 4 A CHILD	
CHILDREN/FAMILY SERVICES (Family Planning, Immunizations, Environmental Health, Children & Infant Support Services, WIC Program, Education, Protective Services, Job Training, Guardianship, Food Stamps, etc.)	MDHHS Abuse & Neglect Reporting	(855) 444-3911	Lansing
	Department of Human Services (DHS)	(989) 269-9201	Bad Axe
	Huron County Health Department	(989) 269 - 9721	Bad Axe
	State Police Emergency Number	9 - 1 - 1	
	Michigan Department of Health & Human Services (MDHHS)	(517) 373 - 3740	Lansing
	Huron Intermediate School District	(989) 269 - 6406	Bad Axe
	Michigan Works	(989) 269 - 2311	Bad Axe
	Michigan Rehabilitation Services	(877) 620 - 7938	Caro
	Huron County Prosecutors Office	(989) 269 - 9255	Bad Axe
	Public Guardian	(989) 269 - 7971	Bad Axe
	Medicaid General Information (Health & Human Services)	(877) 696 - 6775	
	Medicare General Information	(800) MEDICARE	
	Huron County Community Corrections	(989) 269 - 8062	Bad Axe
	Port Austin Bible Campus (Homeless Shelter)	(989) 738 - 7700	
	Covenant House for Homeless and Youth Runaways	(800) 999 - 9999	
	Social Security Administration	(800) 772 - 1213	
	ADOPTION SERVICES	Adoptions With Love, Inc.	(800) 722 - 7731
Bethany Christian Services		(810) 820 - 8144	Flint
		(989) 753 - 8446	Saginaw
Catholic Family Services		(989) 892 - 2504	Bay City

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**Page: 2 of 3**

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	Department of Human Services (DHS)	(989) 269 - 9201	
	Family & Children's Services	(989) 631 - 5390	Midland
	Lutheran Adoption Services	(517) 485 - 8552	Lansing
	Lutheran Child & Family Services of Michigan (Wellspring Lutheran Services)	(989) 686 - 7650	Bay City
	Michigan Adoption Resource Exchange (MARE)	(800) 589 - 6273	
AGING PROGRAMS	Region 7 Area Agency on Aging	(989) 893 - 4506	
	Human Development Commission	(989) 269 - 9502	
ALCOHOL & DRUG HELP	Alcoholics Anonymous Hot Line	(800) 923 - 8722	Los Angeles
	Saint Jude Retreats/The Freedom Model Retreats	(888) 424 - 2626	
	Substance Abuse & Mental Health Services Administration (SAMHSA)	(800) 662 - HELP	
	List Psychological	(989) 453 - 3051	Pigeon
	Thumb Area Unity Council & Public Information - AA & Al-anon	(989) 670 - 4996	
COUNSELING	AIDS Hotline (Center for Disease Control/CDC)	(800) 232 - 4636	
	AIDS National Hotline (CDC)	(800) 342 - 2437	
	AIDS Treatment Services	(800) 448 - 0440	
	STD (Sexually Transmitted Diseases) Hotline (CDC)		
	Catholic Family Services	(989) 753 - 8446	Saginaw
	List Psychological Services	(989) 672 - 6160	Caro
	Lutheran Child and Family Services	(844) HOPE FLOWS	
	New Pathways Counseling Services	(855) 789 - 4929	Midland
	Blue Water Mental Health Clinic	(810) 985 - 5125	Port Huron
	National Suicide Prevention Hotline	(800) 273 - 8255	
	Veteran Affairs Medical Center	(269) 966 - 5600	Battle Creek
	National Runaway Hotline	(800) RUNAWAY	
FOOD &/OR FINANCIAL AID	National Eye Institute - Financial Aid for Eye Care	(800) 766 - 4466	
	American Red Cross – Michigan Regional Headquarters	(800) 552 - 5466	
	American Red Cross – Detroit Branch	(313) 833 – 4440	
	Bay City Dental (Medicaid)	(989) 892 - 7062	
	Huron County (Health Department) Baby Pantry	(989) 269 - 9721	Bad Axe
	Commodity Supplemental Food Program (HDC)	(989) 269 - 9502	
	Meals On Wheels (HDC)	(989) 269 - 9502	
	Social Security Information	(800) 772 - 1213	
	St. Vincent de Paul Utility Assistance	(314) 576 - 3993	
	WIC Program (Huron County Health Dept)	(989) 269 - 9721	
PHYSICAL DISABILITIES ASSISTANCE	American Council for the Blind	(800) 424 - 8666	Washington DC
	Children with Special Needs Fund (previously Crippled Children of Michigan)	(989) 269 - 9721	Health Dept.
	Huron Intermediate School District	(989) 269 - 6406	
	Lighthouse (Rehabilitation for Traumatic Brain Injuries)	(989) 673 - 2500	
	Michigan Association for Deaf, Hearing, & Speech Services	(517) 487 - 0066	Lansing
	Valley Organization for Improved Communication & Equality (VOICE)	(989) 497 - 7111	Saginaw
	Thumb Industries, Inc. (TII)	(989) 269 - 9229	
HOSPICE CARE	Children's Hospice International	(703) 684 - 0330	
	Compassus Hospice	(989) 872 - 5852	Cass City
	Hospice Advantage	(989) 891 – 2210	Bay City
	Heartland Hospice Service	(800) 275 – 4516	Bad Axe
	United Hospice of Marlette Regional Hospital	(800) 635 - 7490	
LEGAL AID	Michigan Rehab Services (MRS) – Eastern Michigan District	(877) 620 - 7938	
	American Civil Liberties Union (ACLU)	(313) 578 - 6800	
	Crime Victim's Rights Advocate (Huron County Prosecutor)	(989) 269 - 9255	
	Michigan Legal Resource & Referral Services	(800) 968 - 0738	
	Legal Services of Michigan (Pro Bono for low income)	(800) 322 - 4512	Port Huron
TRANSPORTATION	Thumb Area Transit (TAT Buses)	(989) 269 - 2121	
HOUSING	Blue Water Center for Independent Living	(810) 434 - 1751	
VETERANS	VA Benefits Liaison (Huron County Veteran's Affairs)	(989) 269 - 8911	
	Veteran's Affairs Office	(989) 269 - 8911	Bad Axe
	Veterans Crisis Line	(800) 273 - 8255	
	Veterans Community Based Outpatient Clinic	(989) 269 - 7445	Bad Axe

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Page: 3 of 3

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	VA Hospital in Battle Creek	(888) 214 - 1247	
SELF HELP/ SUPPORT GROUPS	AIDS Support Groups (Huron County Health Department)	(989) 269 - 9721	
	AL-Anon Groups – Michigan Thumb Area	(989) 912 - 5478	
	Grief Support Group (Harbor Beach Comm. Hospital) - Call to confirm	(989) 479 - 3201	Harbor Beach
	Diabetes & MS Support Groups (Huron Medical Center) - Call to confirm	(989) 269 - 9521	Bad Axe
	Support Groups (Scheurer Hospital) - Call to confirm	(989) 453 - 3223	Pigeon
	Domestic Violence Support Groups (Eva's Place) – Call to confirm	(866) 336 - 7283	Sandusky

**Definitions/Acronyms:**

AA – Alcoholics Anonymous  
 CDC – Center for Disease Control  
 DHS – Department of Human Services  
 HBH – Huron Behavioral Health  
 HDC – Human Development Commission  
 HHS – Health and Human Services  
 MRS – Michigan Rehabilitation Services  
 VOICE - Valley Organization for Improved Communication & Equality  
 YWCA – Young Women's Club of America

**Forms:**

N/A

**Records:**

N/A

**Reference(s) and/or Legal Authority**

Administrative Rule 330.2115 @  
[http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin\\_Num=33002005&Dpt=&RngHigh=33923405](http://www.state.mi.us/orr/emi/admincode.asp?AdminCode=Single&Admin_Num=33002005&Dpt=&RngHigh=33923405)  
 COA standards  
[ER.1.01 Emergency Services Policy](#)

**Change History:**

Change Letter	Date of Change(s)	Changes
None		Old information brought into new procedure format
A	11/21/05	Added "Children's Services" section in table to comply with AR 330.2115
B	03/24/09	Reviewed and revised to comply with 8 <sup>th</sup> edition COA standards – removed COA chapter-specific reference (G3, G9), HBH Customer Service representative confirmed all names, addresses and phone numbers 03/09. Numerous telephone numbers, and locations were revised – see QI Coordinator for details of changes.
C	11/19/12	Reviewed and revised to comply with 8 <sup>th</sup> edition COA standards; added "Safe Place", "Homeless Shelter", "local hospice", "Baby Pantry", "2-1-1", Bad Axe Veteran agencies (2), & "Al-Anon Family Groups", and removed "Family Resource Counseling Center", "MI Easter Seals", "Thumb Area Big Brothers & Sisters", & "Christian Family Source", & Citizens for Better Care".
D	02/24/15	Added "Suicide Prevention Hotline" and phone number to table
E	11/03/16	Made numerous corrections (phone numbers, agency names, etc.) in table, in "Information" section removed statement & 4 bullets, see Controlled Documentation Manager for complete list of changes and/or previous versions of this document.
F	05/09/18	Made numerous corrections (phone numbers, agency names, etc.) in table, see Controlled Documentation Manager for complete list of changes and/or previous versions of this document.