

PROCEDURE

Procedure #: **CSM.2.03** Issue Date: 05/26/04 Rev. Date: 06/22/23 Page: 1 Of 3

Title: Periodic Review Procedure

Prepared By: Clinical Director

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Purpose:

To define the process and protocol for conducting periodic reviews of consumer's progress toward the goals and objectives defined in their Individual Plan of Service (IPOS).

Scope:

This procedure applies to all employees (including full-time and part-time employees), contract clinical providers, volunteers, students, and/or interns of Huron Behavioral Health (HBH) and all consumers served.

Information:

See also HBH "Periodic Review Policy" (SD.1.07) for additional information.

Procedure:

- 1. In the context of the person-centered planning and service delivery, periodic reviews must be completed throughout treatment episodes. Specific emphasis will be placed upon progress in developing or maintaining the goals and objectives identified in the Individual Plan of Service (IPOS) as well as community supports for those for whom community/social inclusion is a personal goal. The frequency of periodic review shall be determined based upon the individual's needs and as specified in the IPOS, but must occur at least every ninety (90) days. For individuals having a high risk of relapse, the periodic review may need to be conducted more frequently, if assessed with acute needs, and/or following an episode of relapse.
- 2. Periodic Reviews must be completed prior to the three (3) month due date whenever possible, but in all cases is to be completed no later than ten (10) working days of the periodic review due date.
- 3. The Periodic Review will be documented on the "Periodic Review" template in the Electronic Medical Record (EMR) to include the following information:
 - Timeframe covered in Periodic Review
 - Progress toward the specific goals and objectives outlined in the IPOS
 - Continuing appropriateness of the goals and objectives
 - Team Assignment progress/activities
 - Current therapeutic interventions being utilized and their effectiveness
 - Natural Supports/family members utilized and/or added
 - Satisfaction with the services being provided
 - The level of community and social inclusion achieved by the individual
- 4. For those individuals for whom increased social inclusion is a goal, the review should address their satisfaction with efforts to assist or support the individual in developing and maintaining:
 - Family connections
 - Friendships
 - Community resources and natural supports
 - Other aspects of participation and inclusion in the community
- 5. The Periodic Review should include the consumer/guardian's satisfaction with the services provided during the review period. If any goals and/or objectives are changed at the time of the periodic review, the IPOS is addended and the consumer/guardian's signature is obtained on the IPOS addendum (see "Individual Plan of Service (IPOS) Procedure" QI.2.18).

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7. In a manner appropriate to the consumer's level of understanding, the consumer is informed of their clinical status and progress toward their defined goals and objectives. The consumer or legal guardian receives a copy of their Periodic Reviews.

8. The worker's supervisor will review and electronically sign periodic reviews as evidence of oversight of monitoring progress toward achieving service goals and desired outcomes, satisfaction with services, as well as the continuing appropriateness of the goals and objectives.

Definitions/Acronyms:

COA – Council on Accreditation

EMR - Electronic Medical Record

HBH - Huron Behavioral Health

IPOS - Individual Plan of Service

Forms:

Periodic Review Form (in EMR)

Records:

Records of Periodic Reviews are retained in the consumer's case record in accordance with the "HBH Record Retention & Storage Policy" (QI.1.23).

Reference(s) and/or Legal Authority

COA standards

R 330.7199 written plan of services and periodic reviews

QI.1.23 HBH Record Retention & Storage Policy

QI.2.18 Individual Plan of Service (IPOS) Procedure

SD.1.07 Periodic Review Policy

Change History:

Change Letter	Date of Change(s)	Changes
None		Old procedure brought into new Controlled Documentation format with minimal content changes.
А	05/30/06	Changed "180 days" to "90 days" in #1 to comply with COA requirements, added #2 in "Procedure" section to clarify existing allowable practice, added #8 to comply with the Mental Health Code Rights Audit Requirements, added reference to SD.1.07 (Periodic Review Policy).
В	09/11/07	Revised to include new regional Periodic Review Form (90-1007), removed all references to old HBH form (90-014 and 30-001), added "EMR" in "Acronym" section and "Records" section, removed "Respite paragraph".
С	09/29/08	Revised and revised to comply with COA 8 th Edition Standards and present practices – removed specific COA chapter reference (G9), revised several sentences to clear up grammatical issues without changing the content of the procedure.
D	01/28/09	Added #8
E	02/18/09	Added the 4th bullet in #3
F	02/26/09	Added last sentence in #6, added #8, added last sentence in #1 added reference to "PCP Addendum Procedure" QI.2.23 (2 places).
G	02/13/13	Reviewed and revised to comply with 8 th edition COA standards – in #1 removed "weekly, and every 30 days" and added "more frequently", in #2 changed "deadline" to "due date" (2 places), #3 removed 3 rd bullet ("Progress towards Objectives." as this was redundant with 2 rd bullet and added last bullet (Satisfaction with services"), several additional grammatical and sentence restructuring done without changing sentence content.
Н	09/16/15	Removed form numbers and referenced EMR forms throughout document, deleted #5 and added information as last bullet in #3, deleted #9 as it was a repeat of #6, made several small wording/grammatical changes/corrections without changing sentence content, in "Records" section removed reference to Gallery system.
I	07/06/17	Made several minor wording/grammatical corrections throughout document without changing sentence content.
J	03/14/19	In "Purpose" section added "/Individual Plan of Service (IPOS)", In "Scope" section changed contractual providers" to "Contractual clinical providers", in "Acronym" section added "IPOS", made several additional minor wording/grammatical changes/corrections throughout document without changing sentence content.
К	12/04/19	Changed "Person Centered Plan/PCP" to "Individual Plan of Service/IPOS" (3 places), made several minor wording/grammatical changes/corrections throughout document without changing sentence content, repaired broken hyperlinks.
L	08/06/21	In "Procedure" section #3 added 5th bullet, changed "PCP" to "IPOS" (3 places), made several minor

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		wording/grammatical changes/corrections throughout procedure without changing sentence content.
М	06/22/23	In "Acronyms" section removed "PCP", made several minor wording/grammatical changes/corrections throughout procedure without changing sentence content.