



HURON BEHAVIORAL HEALTH PROCEDURE

Procedure #: **SD.2.01**
Issue Date: 02/28/05
Rev. Date: 12/12/23
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Title: Community Resources Listing Procedure

Prepared By: Clinical Director

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Purpose:

To define available community resources for employees to refer consumers to in the case of services needed by the consumer that may not be offered at Huron Behavioral Health.

Scope:

This procedure applies to all employees (including full-time and part-time employees), contract providers, volunteers, students, and/or interns of Huron Behavioral Health (HBH).

Information:

N/A

Procedure:

The following table is a list of possible resources. This list is not intended to be all-inclusive, but rather should be used as a reference tool. The employee should call the number listed to confirm the validity of the information before dispensing the information to the consumer and to also notify the HBH Controlled Documentation Manager if any corrections are needed.

GENERAL ASSISTANCE	Assistance with community services, public assistance, physical & mental healthcare, transportation, housing, etc.	2 - 1 - 1	
ABUSE & ASSAULT	Domestic Violence & Sexual Assault Services (YWCA)	(810) 238 - 7621	Flint
	Boys Town National Hot-Line	(800) 448 - 3000	
	Services for Victims of Domestic Violence (Blue Water Safe Horizons)	(810) 985 - 4950	
	Safe Horizon Shelter/Domestic Violence Hotline	(800) 621 - HOPE	
	Pathways Homeless Shelter	(810) 982 - 1020	Port Huron
	Department of Human Services (DHS)	(989) 269 - 9201	
	The Harbour Services for Teens (at-risk, runaways, homeless youth)	(847) 297 - 8540	
	Thumb Area Assault Crisis Center (sexual assault & domestic violence)	(800) 292 - 3666	Caro
	Underground Railroad (social services, domestic abuse, treatment)	(989) 755 - 0411	Saginaw
	Huron County Safe Place (domestic abuse survivors & sexual assault victims)	(989) 269 - 5300	Bad Axe
	National Domestic Violence Hotline	(800) 799 - 7233	
	National Child Abuse Hotline	(800) 4 A CHILD	
	MDHHS Abuse & Neglect Reporting/Protective Services	(855) 444-3911	Lansing
	National Sexual Assault Hotline	(800) 656 - 4673	
	Family Violence Helpline	(800) 996 - 6228	
CHILDREN/FAMILY SERVICES (Family Planning, Immunizations, Environmental Health, Children & Infant Support Services, Education, Protective Services, Job Training, Unemployment, Guardianship, Food Stamps, etc.)	Department of Human Services (DHS)	(989) 269-9201	Bad Axe
	Huron County Health Department	(989) 269 - 9721	Bad Axe
	State Police Emergency Number	9 - 1 -1	
	Michigan Department of Health & Human Services (MDHHS)	(517) 373 - 3740	Lansing
	Huron Intermediate School District	(989) 269 - 6406	Bad Axe
	Thumb Area Michigan Works	(989) 269 - 2311	Bad Axe
	Michigan Rehabilitation Services	(877) 620 - 7938	Caro
	Huron County Prosecutors Office	(989) 269 - 9255	Bad Axe
	Huron County Public Guardian	(989) 269 - 7971	Bad Axe
	Medicaid General Information (Health & Human Services)	(877) 696 - 6775	
	Medicare General Information	(800) MEDICARE	
	Huron County Corrections	(989) 269 - 8062	Bad Axe
	Port Austin Bible Campus (Homeless Shelter)	(989) 738 - 7700	
	Covenant House for Homeless and Youth Runaways	(800) 999 - 9999	
	Social Security Administration	(800) 772 - 1213	
	Greater Huron County United Way	(989) 975 - 0415	
	Eastern Michigan Salvation Army	(810) 984 - 2679	
	Volunteers of America for Veterans	(248) 945 - 0101	Southfield

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ADOPTION SERVICES	Adoptions with Love, Inc.	(800) 722 - 7731	
	Bethany Christian Services	(810) 820 - 8144	Flint
		(989) 753 - 8446	Saginaw
	Catholic Family Services	(989) 892 - 2504	Bay City
	Department of Human Services (DHS)	(989) 269 - 9201	
	Family & Children's Services of Mid-Michigan	(989) 631 - 5390	Midland
	Lutheran Adoption Services/Michigan Federation for Children/Families	(517) 485 - 8552	Lansing
	Lutheran Child & Family Services of Michigan (Wellspring Lutheran Services)	(989) 686 - 7650	Bay City
AGING PROGRAMS	Michigan Adoption Resource Exchange (MARE)	(800) 589 - 6273	
	Region 7 Area Agency on Aging	(989) 893 - 4506	
ALCOHOL & DRUG HELP	Human Development Commission	(989) 269 - 9502	
	Alcoholics Anonymous Hot Line	(800) 923 - 8722	Los Angeles
	Saint Jude Retreats/The Freedom Model Retreats	(888) 424 - 2626	
	Substance Abuse & Mental Health Services Administration (SAMHSA)	(800) 662 - HELP	
	List Psychological Services	(989) 453 - 3051	Pigeon
	National Council on Alcoholism & Drug Dependency Hope Line	(800) 622 - 2255	
COUNSELING	Thumb Area Unity Council & Public Information - AA & Al-anon	(989) 670 - 4996	
	AIDS Hotline (Center for Disease Control/CDC)	(800) 232 - 4636	
	National AIDS Hotline (CDC)	(800) 342 - 2437	
	AIDS Info Hotline	(800) HIV - 0440	
	Michigan HIV/AIDS Hotline	(800) 872 - 2437	Detroit
	National STD (Sexually Transmitted Diseases) Hotline (CDC)	(800) 227 - 8922	
	Catholic Family Services	(989) 753 - 8446	Saginaw
	List Psychological Services	(989) 672 - 6160	Caro
	Wellspring Lutheran Child and Family Services	(844) HOPE FLOWS	
	New Pathways Counseling Services	(855) 789 - 4929	Midland
	Blue Water Counseling Clinic	(810) 985 - 5125	Port Huron
	National Suicide Prevention Hotline	(800) 273 - 8255	
	National Suicide Hotline	9-8-8	
	Self-Harm Hotline	(800) 366 - 8288	
	Veteran Affairs Medical Center	(269) 966 - 5600	Battle Creek
	Self-Harm Hotline	(800) DON'T CUT	
	GLQBT Hotline	(888) 843 - 4564	
	National Crisis Line for Anorexia & Bulimia (United Way)	(800) 233 - 4357	
	National Hopeline Network	(800) 784 - 2433	
	Michigan Runaway Assistance Hotline	(800) 292 - 4517	
FOOD, SHELTER, CLOTHING, & FINANCIAL AID	National Runaway Hotline	(800) RUNAWAY	
	National Eye Institute - Financial Aid for Eye Care	(800) 766 - 4466	
	American Red Cross - Michigan Regional Headquarters	(800) 552 - 5466	
	American Red Cross - Detroit Branch	(313) 833 - 4440	
	Bay City Dental (Medicaid)	(989) 892 - 7062	
	Huron County (Health Department) Baby Pantry	(989) 269 - 9721	Bad Axe
	Commodity Supplemental Food Program (HDC)	(989) 269 - 9502	
	Meals on Wheels (HDC)	(989) 269 - 9502	
	Social Security Information	(800) 772 - 1213	
	St. Vincent de Paul Utility Assistance	(314) 576 - 3993	
	WIC Program (Huron County Health Dept)	(989) 269 - 9721	
	Thumb Industries (clothing vouchers)	(989) 269 - 9229	Bad Axe
	MDHHS Food Assistance Programs (WIC, SNAP, etc.)	(517) 241 - 3740	
	Huron County Meals on Wheels for Seniors	(800) 843 - 6394	Bad Axe
PHYSICAL DISABILITIES ASSISTANCE	Huron County Health Department; Project Fresh	(989) 269 - 9721	Bad Axe
	American Council for the Blind	(800) 424 - 8666	Washington DC
	Children with Special Needs Fund (previously Crippled Children of Michigan)	(989) 269 - 9721	Health Dept.
	Huron Intermediate School District	(989) 269 - 6406	
	Lighthouse (Rehabilitation for Traumatic Brain Injuries)	(989) 673 - 2500	
	Michigan Association for Deaf, Hearing, & Speech Services	(517) 487 - 0066	Lansing
	Valley Organization for Improved Communication & Equality (VOICE)	(989) 497 - 7111	Saginaw
	Thumb Industries	(989) 269 - 9229	

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HEALTH SERVICES	American Cancer Society	(800) 513 - 9930	
	Great Lakes Health Center – Thumb Area	(989) 623 - 0137	
	Alzheimer's Association	(800) 337 – 3827	
	Michigan Tobacco Quitline	(800) QUIT - NOW	
HOSPICE CARE	Children's Hospice International	(703) 684 - 0330	
	Compassus Hospice	(989) 872 - 5852	Cass City
	Hospice Advantage	(989) 891 – 2210	Bay City
	Heartland Hospice Service	(800) 275 – 4516	Bad Axe
	United Hospice of Marlette Regional Hospital	(800) 635 - 7490	
LEGAL AID	Michigan Rehab Services (MRS) – Eastern Michigan District	(877) 620 - 7938	
	American Civil Liberties Union (ACLU)	(313) 578 - 6800	
	Crime Victim's Rights Advocate (Huron County Prosecutor)	(989) 269 - 9255	
	Michigan Legal Resource & Referral Services	(800) 968 - 0738	
	Michigan Protection & Advocacy	(517) 487 - 1755	Lansing
	Legal Hotline for Michigan Seniors	(800) 347 - 5297	
	Legal Services for Eastern Michigan	(800) 339 - 9513	
	Legal Services of Michigan (Pro Bono for low income)	(800) 322 - 4512	Saginaw
TRANSPORTATION	Thumb Area Transit (TAT bus rides)	(989) 269 - 2121	
HOUSING/ UTILITIES	Blue Water Center for Independent Living	(810) 434 - 1751	
	Huron County Habitat for Humanity	(989) 975 - 8484	
	Habitat for Humanity (Caro, MI)	(810) 664 - 7111	Caro
	THAW: The Heat and Warmth Fund	(800) 866 - 8429	
	Salvation Army MEAP Electric/Heat	(810) 232 - 2197	
VETERANS	VA Benefits Liaison (Huron County Veteran's Affairs)	(989) 269 - 8911	
	Veteran's Affairs Office	(989) 269 - 8911	Bad Axe
	Veterans Crisis Line	(800) 273 - 8255	
	Veterans Community Based Outpatient Clinic	(989) 269 - 7445	Bad Axe
	VFW Bad Axe Post	(989) 269 - 6810	Bad Axe
	VA Hospital in Battle Creek	(888) 214 - 1247	
	Region 5 Veteran Navigator (MI Army National Guard – Tammy Foster)	(517) 483 - 2742	
SELF HELP/ SUPPORT GROUPS	AIDS Support Groups (Huron County Health Department)	(989) 269 - 9721	
	AL-Anon Groups – Michigan Thumb Area	(989) 912 - 5478	
	Grief Support Group (Harbor Beach Comm. Hospital) - Call to confirm	(989) 479 - 3201	Harbor Beach
	Diabetes & MS Support Groups (McLaren Thumb Region) - Call to confirm	(989) 269 - 9521	Bad Axe
	Support Groups (Scheurer Hospital) - Call to confirm	(989) 453 - 3223	Pigeon
	Domestic Violence Support Groups (Eva's Place) – Call to confirm	(866) 336 - 7283	Sandusky

Definitions/Acronyms:

AA – Alcoholics Anonymous
 CDC – Center for Disease Control
 DHS – Department of Human Services
 HBH – Huron Behavioral Health
 HDC – Human Development Commission
 HHS – Health and Human Services
 MARE – Michigan Adoption Resource Exchange
 MDHHS – Michigan Department of Health and Human Services
 MRS – Michigan Rehabilitation Services
 TAT – Thumb Area Transit
 VOICE - Valley Organization for Improved Communication & Equality
 YWCA – Young Women's Club of America

Forms:

N/A

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Records:

N/A

Reference(s) and/or Legal AuthorityAdministrative Rule 330.2115 @ http://www.state.mi.us/orr/emf/admincode.asp?AdminCode=Single&Admin_Num=33002005&Dpt=&RngHigh=33923405

COA standards

[ER.1.01 Emergency Services Policy](#)**Change History:**

Change Letter	Date of Change(s)	Changes
None		Old information brought into new procedure format
A	11/21/05	Added "Children's Services" section in table to comply with AR 330.2115
B	03/24/09	Reviewed and revised to comply with 8 th edition COA standards – removed COA chapter-specific reference (G3, G9), HBH Customer Service representative confirmed all names, addresses and phone numbers 03/09. Numerous telephone numbers, and locations were revised – see QI Coordinator for details of changes.
C	11/19/12	Reviewed and revised to comply with 8 th edition COA standards; added "Safe Place", "Homeless Shelter", "local hospice", "Baby Pantry", "2-1-1", Bad Axe Veteran agencies (2), & "Al-Anon Family Groups", and removed "Family Resource Counseling Center", "MI Easter Seals", "Thumb Area Big Brothers & Sisters", & "Christian Family Source", & Citizens for Better Care",
D	02/24/15	Added "Suicide Prevention Hotline" and phone number to table
E	11/03/16	Made numerous corrections (phone numbers, agency names, etc.) in table, in "Information" section removed statement & 4 bullets, see Controlled Documentation Manager for complete list of changes and/or previous versions of this document.
F	05/09/18	Made numerous corrections (phone numbers, agency names, etc.) in table, see Controlled Documentation Manager for complete list of changes and/or previous versions of this document.
G	12/05/18	Made numerous corrections (phone numbers, agency names, etc.) in table, see Controlled Documentation Manager for complete list of changes and/or previous versions of this document.
H	10/27/20	In table added "Self-Harm Hotline", "National Suicide Hotline", National Hopeline Network", "Michigan Tobacco Quitline", and "GLQBT Hotline, made several minor wording/grammatical changes/corrections throughout procedure without changing sentence content.
I	02/20/22	In table "Veterans" section added "Region V Veteran Navigator", made several minor wording/grammatical changes/corrections throughout procedure without changing sentence content.
J	12/12/23	Added several resources and phone numbers, made several minor wording/grammatical changes/corrections throughout procedure without changing sentence content.